



Nightlife Disability Services ABN 45 529 705 877

SD01 PROVISION OF SUPPORTS POLICY



1. Introduction

Nightlife Disability Services (Nightlife) is committed to ensuring that each service user accesses the most appropriate supports that meet their needs, goals and preferences. We will ensure that people are actively involved in the development of their support plans and that these plans reflect service user needs, strengths and goals, and are regularly reviewed.

We will ensure that:

- Each person has a clear understanding of the support they have chosen and how it will be provided.
- Each person is provided responsive, timely, competent and appropriate supports to meet their needs, desired outcomes and goals.
- Each person experiences a planned and coordinated transition to or from our services.
- Each person user accesses supports in a safe environment that is appropriate to their needs.

This Policy and Procedure supports Nightlife to apply the Access to Supports, Services Agreements with Service users, Support Planning, Responsive Support Provision and Transitions to and from the provider NDIS Practice Standards.

1.1 Scope

This policy applies to the provision of all services and supports at Nightlife. All workers are provided with a copy of this policy in their orientation and induction materials and are required to take full responsibility for committing to this policy.

2. Definitions

Subject to a Significant Risk Factor means a service user that lives at home alone and is not receiving, support from any other provider, and one or more of the following applies:

- the service user indicates that they have limited or no regular, face-to-face contact with relatives, friends or other people with whom they are well-acquainted.
- without the assistance of another person the service user has limited or no physical mobility;
- the service user uses equipment to enable them to be physically mobile or to facilitate their physical mobility;
- without the assistance of another person the service user has limited or no ability to communicate

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- the service user uses equipment to enable or facilitate communication with others, including to enable or facilitate the use of a phone or other device.

Person Centred Support: providing services in a way that puts the focus on the individual by recognising their individual characteristics, values and beliefs, upholding their human and legal rights, and supporting their autonomy, independence, informed choice and control.

3. General

The application of the above NDIS Practice Standard is supported by Nightlife’s broader policy framework.

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