



1. Introduction

Nightlife Disability Services (Nightlife) is committed to ensuring each service user experiences a planned and coordinated transition to or from our services. This includes supporting service users with exit support which is appropriate and without bias.

- Transitions will be planned and coordinated collaboratively with service users and their family, carers or chosen supporters.
- Transition plans are documented and communicated effectively to support safe entry or exit from our services.
- Where an unplanned exit occurs, Nightlife will ensure that any risks are appropriately identified, mitigated and managed in collaboration with the service user.

Nightlife provides clear information about the rights and responsibilities of service users when exiting Nightlife within our service agreement, service user rights and responsibilities and welcome materials. This information will be provided as part of a transition in a language and mode of communication that best supports service users and their supporters.

Transition planning and consideration of risks for service users will be undertaken regardless of whether the exit is a decision of the service user; or exit is requested due to a breach of the service users rights and responsibilities such as failing to keep our workers safe.

This policy assists us to meet the Provision of Support Transitions to or from a provider NDIS standard.

1.1 Scope

This Policy applies to the provision of all services and supports at Nightlife. All staff are required to commit to this policy.

2. General

The application of the above NDIS Practice Standard by Nightlife is supported by our broader suite of Policies and Procedures outlined in the Policy Register.

Approved By:	CEO	Version	2
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